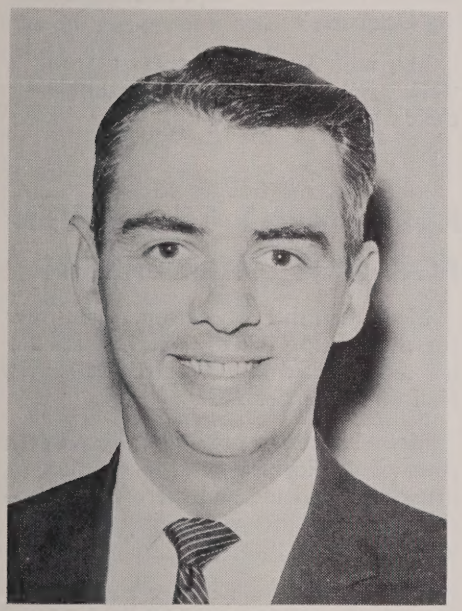
the PULSE
BOSTON, MASS. DECEMBER, 1962
NEW ENGLAND DEACONESS HOSPITAL

RICHARD E. LEE NAMED ASSISTANT DIRECTOR OF NEDH



RICHARD E. LEE

Richard E. Lee, comptroller of the Deaconess Hospital since 1959, has been appointed Assistant Director, it was announced by Francis W. Capper, president of the corporation.

Mr. Lee, a Certified Public Accountant, will also continue his duties as comptroller.

He was previously with the accounting firm of Webster McCann in Boston and was executive director of the New England Deaconess Association.

He served for two years as a Naval aviator and was graduated from the American International College in Springfield.

He is a member of the Massachusetts Society of Certified Public Accountants and the American Association of Certified Public Accountants. Mr. Lee is president-elect of the Massachusetts Chapter, American Association of Hospital Accountants.

Mr. Lee, his wife, Joan, and nine-year-old son, Roger, live in Arlington.

DEACONESS YULE PARTY IN CAFETERIA ON DEC. 21

Deaconess employees have a date with fun on December 21.

On that day, a Friday, they will be served ample helpings of refreshments, entertainment, and music for singing and dancing.

The event is the annual Christmas party. And make a note — it will be held from 2:30 to 4:00 p.m. in the cafeteria.

Miss Winger and Miss LeBeau of the dietary department are combining talents to offer a broad menu of goodies, including punch, cookies, candy and nuts.

In keeping with tradition, Cliff Fisher and Mrs. Tinkham of Purchasing will give out boxes of Christmas candy to all Deaconess employees.

Mrs. Peacock and the housekeeping staff will rearrange tables in the cafeteria to make room for dancing and the other festivities. Dancing and singing will require music, and this will be provided by Paul Monahan and his band.

Serving the various delicacies from the gayly decorated tables will be Miss Howland, director of nursing; Miss Preston, associate director of nursing service; Miss Randle, associate director of the nursing school; and the nursing staff. Miss Russell, recreation director of the nursing school, is in charge of table decorations.

Piano and accordion entertainment will be offered by the children of Pat Arrigo of Pharmacy. Any other employee with children who play an instrument and sing and would like to participate in the Christmas party, should contact Miss Miller in the public relations department within the next few days.

The time for fun, remember, is December 21 from 2:30 to 4:00 p.m. in the cafeteria.

Collections Will Spread Cheer

In the last issue of the Pulse, R. D. Lowry, executive director, suggested that we stop sending Christmas cards to those we see daily and instead contribute the amount the cards and stamps would cost to a worthy charitable organization.

In this way, he pointed out, our gift would bring Christmas happiness to those who need assistance.

Response of the employees and staff to the suggestion has been most enthusiastic. Accordingly, a collection box has been placed in the cafeteria where those who wish to participate in the plan may make their donations.

A survey has been made of the many agencies in the city with Christmas charitable programs. Because of its broad activities at Christmas time, it is believed that the Morgan Memorial would be the most suitable recipient of the funds this year.

Morgan Memorial, we found, holds Christmas parties for more than 1,000 underprivileged children during the week before Christmas. They distribute 500 stockings to aged persons without friends and relatives, in 56 private nursing and convalescent homes.

In addition, they serve dinners for homeless men and give special baskets of food and clothing to shut-ins.

Participation in the "Christmas card plan" is, of course, entirely voluntary. It is offered as a more satisfactory means of sharing in the true spirit of Christmas.

ANNUAL MEETING — New Trustees and re-elected officers of corporation exchanging congratulations are, left to right, Henry S. Rogerson, treasurer; Dr. Kenneth Warren, trustee; Dr. Howard F. Root, trustee; and Francis W. Capper, president.

CORPORATION RE-ELECTS OFFICERS

All officers of the corporation of the New England Deaconess Hospital were re-elected for the year 1963 at the recent annual meeting held in Joslin Auditorium.

Serving another term are Francis W. Capper, president; Howard D. Brewer, vice-president; Laurens MacLure, vice-president and assistant treasurer; Henry S. Rogerson, treasurer; and Vincent P. Clarke, clerk.

Elected members of the Corporation were Dr. Herbert D. Adams, Richard D. Drysdale, Durham F. Jones, Elisha Lee, Roy Little, Joseph H. Pikul, Walker W. Cowles, Charles M. Shriner, William B. Tyler, John A. Whittemore, Wilbur Whittemore, the Rev. James V. Claypool and the Rev. William J. Ogle.

Elected to the Board of Trustees to fill unexpired terms were Dr. Kenneth W. Warren and Dr. Howard F. Root.

Ten trustees were appointed for the term expiring 1967: Dr. Herbert D. Adams, Francis W. Capper, Dr. Harold C. Case, Lawrence H. Hansel, Elliott Henderson, Laurence H. H. Johnson, Andrew J. Lord, Jr., Laurens MacLure, Mrs. Eugene Mather and Mrs. Sheldon E. Wardwell.

Here and There

Adelaide Evans resigned after 11 years in the Medical Records Department. A Buffet Supper was given in her honor at the home of Miss Louise Seymour on October 24.

Rose Martin and Louise Seymour attended the annual Conference of the American Association of Medical Records Librarians in St. Louis.

Kenneth McGuire took the month of September to travel to the west coast where he attended the World's Fair in Seattle.

Mrs. Marjorie Garcia, Medical Librarian, traveled 17 days in Europe during October.

Mr. and Mrs. Robert Hart spent a week's honeymoon in the Pocanos after their October 6 wedding.

RETIREMENT TEA GIVEN FOR MRS. NICKERSON

Mrs. A. Ethel Nickerson, seamstress for the nursing school, was honored on her retirement with a tea given in Harris Hall on September 27.

Mrs. Nickerson retired after thirty years of employment, and she wishes to thank the students and all of her associates for the gifts which they presented to her.

She was given a necklace and earring set and a replica of the N.E.D.H. Nursing School Cap.

Mrs. Alice Kalayjian has replaced Mrs. Nickerson.

NEW ENGLAND DEACONESS HOSPITAL BOWLING LEAGUE

STANDINGS — NOVEMBER 29, 1962

DIVISION A

Team	Pinfall Including Handicap	Pts.
1 — C. Schraub	16909	61
2 — W. Emery	16591	44
3 — R. Lee	16801	42
4 — D. Colleran	16784	34

High Singles for Year	
H. Sycamore	149
M. McGachie	114
High 3-String for Year	
C. Schraub	339
M. McGachie	310
High Average for Year	
C. Schraub	105
M. McGachie	89

DIVISION B

Team	Pinfall Including Handicap	Pts.
5 — C. Fisher	16864	58
6 — H. Winslow	16609	52
9 — W. Flatley	16840	50
7 — W. Sprague	16865	44
8 — S. Meek	16724	36

High Singles for Year	
C. Fisher	133
B. Hart	133
J. Maloof	119
High 3-String for Year	
B. Hart	335
S. Meek	313
High Average for Year	
B. Hart	106
J. Maloof	91
S. Meek	91

DIVISION C

Team	Pinfall Including Handicap	Pts.
11 — M. Madigan	16751	45
10 — M. Nelson	16728	42
14 — D. Faust	16691	40
12 — H. Lasoff	16568	34
13 — K. Sullivan	16524	34

High Singles for Year	
A. Goldsmith	148
M. Hennessey	107
High 3-String for Year	
A. Goldsmith	325
M. Hennessey	278
High Average for Year	
A. Goldsmith	96
K. Nicholson	89

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Published by the Public Relations Department

GLEE CLUB CONCERT OPENS SCHOOL'S YULE ACTIVITY

The Nursing School Glee Club, directed by John J. Markarian, began a variety of seasonal functions for the nursing school with its concert on December 6.

Beginning at 8:00 p.m. in Joslin Auditorium with "Hasten Swiftly, Hasten Softly," Lucia Virgadamo, soloist, the concert went on to include "Three Kings," "I Wonder as I Wander," with Joyce Jaeger as soloist, "Mistletoe," "Carol of the Bells," "The Snow Lay on the Ground," with Shirley Fife as soloist, and "A Snow Legend."

Ruth Ploettner, soprano, sang "Rejoice Greatly, O Daughter of Zion" by Handel.

After intermission, the 66 girls sang "Christmas Carol Fantasy," "Russian Carol," and the well-known "Twas the Night Before Christmas" with Iva Sheff as soloist. Accompanists were Jeanne Weston and Cheryl Fortier. The Glee Club will sing again in the patient corridors on Christmas morning.

Another Christmas-time activity which involves the whole school is the family Christmas project. The students are delegated an anonymous family by the Salvation Army and they provide an entire Christmas for the whole family including clothes, food, and toys.

Clothes which the students' younger brothers and sisters have out-grown are brought in as well as games and toys. Things which might fit the father and mother are also assembled and a party is held at which the girls sew, mend, iron and wrap all the donated articles. Shoes and a few other items are bought from financial contributions, and the cost of Christmas dinner is taken from the student government.

All this is delivered to the family on Christmas Eve by a small representative committee made up of a few students and a Salvation Army worker.

On the 12th of December some of the prospective nurses will collect funds at a basketball game to help mentally retarded children and on the 13th the nursing school vesper service will be held in the chapel.

The Harris Hall Christmas Party for student nurses will be on December 18.

PARKING RULES CHANGE WHEN SNOW FALLS

The blizzard season is upon us again and all employees are reminded that Winter parking regulations must be followed in order to expedite clearing of parking areas.

No car may be left in any hospital parking lot in the evening or overnight during snow removal.

Any car left in a hospital parking lot after 7:00 p.m. on the evening of a snowstorm, or while snow removal is in progress, may be towed away at the owner's expense.

No car may be parked in any hospital parking lot until snow removal is completed, or until the person in charge of snow removal approves.

All cars must be legibly identified with the current NEDH parking sticker.

Cars bearing NEDH parking stickers shall not impede snow removal by the hospital on Pilgrim Road, Deaconess Road or Autumn Street.

Failure to observe Winter parking regulations will result in the loss of parking privileges at the hospital.

Blood Plan Effective

The Credit Office reports excellent results from its request for donations to the Employees Blood Bank. Seven pints have been given for one person associated with the hospital. Those who haven't signed up as possible donors are encouraged to do so. See Mr. Nelson in the Credit Office.

CHRISTMAS BAZAAR PROVIDES BARGAINS AND BENEFITS SCHOOL

Christmas came to the Central Lobby on December 7, with the biggest gift of all going to the School of Nursing.

The school received the proceeds of the gala event — the annual Friends of the Deaconess Christmas Bazaar. But for the hundreds who attended it was Christmas shopping at its bargain best.

The Central Lobby itself was decorated in seasonal red and green decor as the fun-finding "customers" swarmed around the assorted offerings of seven tables.

Mrs. Marcy Eager directed the bazaar for the Friends, with the assistance of chairmen in the various specialties.

The Christmas table, under the chairmanship of Mrs. Lauriston Ward, offered tree, table and door trimmings for the holiday. The Food table, organized by Mrs. Joseph H. Marks gave opportunity to acquire the tasty results of homemade delicacies.

Mrs. Laura Cheney, representing the NEDH Nursing Alumnae Association, supervised the Candy table which had wide appeal for all those with a sweet tooth. Mrs. John McKittrick's Household table held a variety of useful gifts for the home.

The plants and fresh flowers gathered and displayed by Mrs. George McClellan were a colorful, attractive addition to the bazaar, and the Children's table presented toys, dolls and games of every description assembled by Mrs. Richard S. Paige.

Surprises of the White Elephant table were the work of the staff nurses under the direction of Mrs. Katherine Sullivan.

Among the others who contributed to the success of the bazaar were Mrs. H. L. Jones, Mrs. Elmer Hinton, Mrs. Sheldon Wardwell, Mrs. David P. Boyd, Mrs. H. Bigelow Emerson, Mrs. John H. Nichols, Mrs. Thomas Botsford, Mrs. F. Gorham Brigham, Miss Mabel Marsh, Mrs. Oliver Waite, Mrs. Charles Barton, Mrs. Bentley Colcock and Mrs. Phyllis Roberts.

Engagements

Susan Jane Adams, class of '64, to Air Force Lt. Walter A. Harding.

Susan V. Nichols, ward hostess during last summer, to Dr. Jean O. Partamian, medical resident, on October 30.

Weddings

Chris Wallace, in the Purchasing Office, to Bob Hart, in the Print Room, on October 6.

Grace B. Hollstein, X-Ray Technician, to Henry Anthony Paltrineri, on October 6.

Margaret R. Caughey, at Baker Clinic Research Laboratory, to John William Warner on October 27.

CREDIT UNION MARKS 20 YEARS

The annual meeting of the Alpha Credit Union, held November 28 in Joslin Auditorium, marked its twentieth anniversary. A 4% dividend was declared and the new directors were elected.

Serving as directors for the next three years will be Lois Preston, Associate Director of Nursing Service; Charles Schraub, Head of Pharmacy; Dorothy Blanchard, Isotope Nurse; Ester Mary Farrington, Senior Research Assistant; and Nancy Howard, Employment Supervisor.

The annual figures show a total of $62,165 borrowed over the past year in the form of 244 separate loans. This is an increase of $29,874 over the amount borrowed last year. Membership is now well over 300.

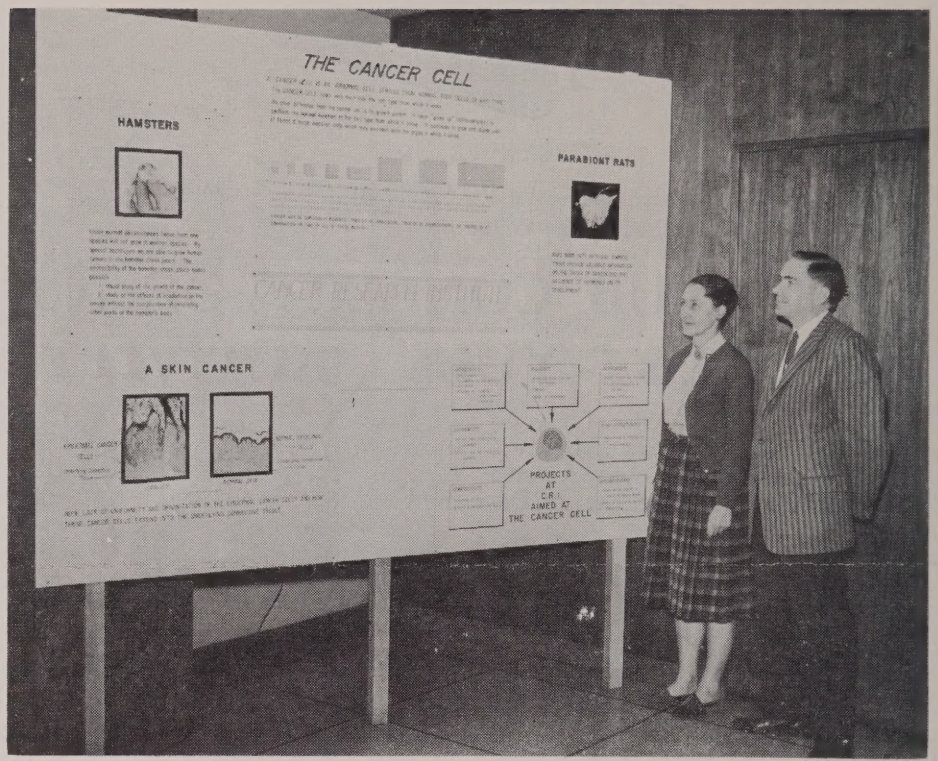
MRS. JAMES MOUNTZ FRIENDS' PRESIDENT

MRS. JAMES T. MOUNTZ

Mrs. James T. Mountz of Weston was elected president of the Friends of the Deaconess at their recent annual meeting.

Elected as first vice-president was Mrs. George Rohrbough of Cambridge; and as second vice-president, Mrs. Richard S. Paige of Chestnut Hill.

Re-elected to their positions were Mrs. John B. McKittrick of West Newton, Recording-secretary; Mrs. Lyman Hoyt of Brookline, Corresponding-secretary; Mrs. Shields Warren of West Newton, Treasurer; and Mrs. Charles Hosley of Newton Center, Assistant-treasurer.



THE CANCER CELL — Complicated story of cancer cells is told in this exhibit prepared by the Cancer Research Institute and displayed in the Central Lobby. Viewing their work are Mrs. Kay Haley and Edward Brown of C.R.I.

IT'S EVERYBODY'S JOB!

It's true that the Deaconess has a Public Relations Department — to handle publications, answer requests from newspapers and magazines, and keep the public informed about the hospital — but public relations should be the job of every employee in the hospital. Telephones answered in a pleasant manner, smiling elevator operators, courteous maids, secretaries who answer questions cheerfully, compliments given to fellow employees, a word of encouragement to someone who is worried or discouraged — all this is public relations.

In dealing with patients it is important to realize that they are ill and often discouraged. Their families are upset. Many times, because of their emotional strain, they are unjustly critical. They are unfamiliar with hospital ways and do not understand hospital routine. Yet they need and want your special attention — a smile no matter how tired you are, a cheerful encouraging word no matter what problems may be bothering you.

The patient is the reason that we are here, and a satisfied patient is the best public relations we can have. A good attitude among the employees (and patients are very sensitive to harmony or discord) is an important factor in patient satisfaction and the service given by the hospital to the patient is a vital influence in public relations. For every 500 patients we treat, about 3,000 opinions of the Deaconess Hospital are formed by our patients, their relatives and friends. Your attitude helps mold this opinion.

Thus, in setting up a program, the employee is the first line of public relations. He is a good-will ambassador for the hospital.

UNITED FUND HITS $8442

The Hospital response to the United Fund drive for this year was $8,442.00. This was 85% of the goal that the United Fund set for us.

We wish to thank the many people who expended their time and energies to solicit their fellow employees, and all who by their donations made such a generous contribution possible.

Particular credit goes to Cliff Fisher, chairman of the drive for the hospital.

The total for the Private Employees section of the Boston drive was a resounding 103.6%. Associate Director Wesley D. Sprague headed this section for the campaign. It was comprised of hospitals, schools and colleges.